



(774) 539 - 5217
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www.oldcolonyplanning.org

70 School Street
Brockton, 02301

OMBUDSMAN APPLICATION

Date: _____

Name: _____

Address: _____

Email: _____

Phone Number: _____

Person to contact in case of emergency (Name and Phone Number): _____

Education: High School Graduated Grade Completed: _____

 College Graduated Grade Completed: _____

Past Work Experience: _____

Past Volunteer experience: _____

During the past two years, have you worked or had a family member or close friend in an assisted living residence, nursing home, or rest home? YES NO

If yes, what was the name of the home? _____

Do you or any member of your family own or have a financial interest in an assisted living residence, nursing home, or rest home? YES NO

Do you have any physical condition which limits your ability to preform certain types of work? YES NO

If yes, describe specific limitations: _____

References: Please give Name, Email Address, and Telephone Number

I give permission to OCPC Ombudsman Program to check my references and run a CORI check.

Applicant's Signature: _____



Code of Ethics for Ombudsman

Regardless of an ombudsman's level(s) of advocacy effort, or the complexity of the issue/problem, which is being addressed, there is a basic set of principles that guide an ombudsman's decisions. The National Association of State Long Term Care Ombudsman Programs developed the following Code of Ethics for ombudsmen.

1. The Ombudsman provides services with respect for human dignity and the individuality of the client unrestricted by considerations of age, social or economic status, personal characteristics or lifestyle choices.
2. The Ombudsman respects and promotes the client's right to self-determination.
3. The Ombudsman makes every reasonable effort to ascertain and act in accordance with the client's wishes.
4. The Ombudsman acts to protect vulnerable individuals from abuse and neglect.
5. The Ombudsman safeguards the client's right to privacy by protecting confidential information.
6. The Ombudsman remains knowledgeable in areas relevant to the long term care system, especially regulatory and legislative information, and long term care service options.
7. The Ombudsman acts in accordance with the standards and practices of the Long Term Care Ombudsman Program, and with respect for the policies of the sponsoring (contract) organization.
8. The Ombudsman will provide professional advocacy services unrestricted by his/her personal belief or opinion.
9. The Ombudsman participates in efforts to promote a quality long term care system.
10. The Ombudsman participates in efforts to maintain and promote the integrity of the Long Term Care Ombudsman Program.
11. The Ombudsman supports a strict conflict of interest standard, which prohibits any financial interest in the delivery or provision of nursing home, board and care services, or other long term care services which are within their scope of involvement.
12. The Ombudsman shall conduct him/herself in a manner which will strengthen the statewide and national Ombudsman network.

Name: _____

Date: _____